

# 1 Apr 2020: Global logistics operations COVID-19 update

As of today, the WHO reported 861,305 confirmed cases of the COVID-19 virus worldwide. Supply chain is an essential service and critical to support the infrastructure for our communities. Government agencies and health organizations around the world have set guidelines which are being followed, note that guidelines are changing dynamically to align to the situation as it evolves. The challenges supply chains are facing in this environment are changing daily. We are adapting solutions to mitigate the impact of these changes to supply chain operations. Below are updates on operations and carriers regarding COVID-19 impacts. The new updates for today are highlighted yellow.

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## Summary

In general, the ability to move goods is about <80% of what you would expect in normal times. The challenges that are manifesting themselves include: reduction of number of aircraft, vessels and trucks; increased border crossing lead-times in several countries; shortages of ocean containers; cost increases for all modes of transit are impacting identified geographies and lanes; and reduced operations at several air/seaports in different countries. Please note that until operations return to normal freight quotes may change without notice. To avoid changes advanced bookings are recommended.

The International Federation of Freight Forwarders Associations (FIATA) has urged governments to act to ensure that ports remain open to allow the freight and logistics sector to help tackle the Covid-19 crisis. FIATA noted that although announcements were already being made about what may be “the largest drop in the volume of shipments in living memory”, international trade and logistics, although severely affected by the international Covid-19 corridors by air, sea and land, “continues to function” – although only just.

Operations and carriers’ updates regarding COVID-19 impacts are below. The new updates for today are highlighted.

## Ocean Operations

- As the World's Borders Close, ocean carriers have suspended crew changes for a minimum of one month.
- Several crew members on board a Maersk containership have tested positive for COVID-19 in China.
- The world’s biggest shipowner and seafarer bodies are calling for seafarers to be exempt from national travel bans, while the head of the International Maritime Organization has called for pragmatism in dealing with crew changeovers.
- Container lines on brink of cashflow crunch. Global carriers are still being paid for freight shipped from Asia before China shut down factories, but now face a hole in their finances as the impact of blanked sailings and reduced volumes starts to be felt.
- The recovery in containerized exports from China may prove short-lived as retailers in North America and Europe respond to a slump in consumer spending, with serious consequences for container lines that had been hoping for a return to relative normality during the summer.

## Middle East/India Sub/Africa:

- **Bangladesh** - all government and private offices and courts will remain closed until April 04<sup>th</sup>. Chittagong port authority suspended crew changes for 8 weeks from March 21<sup>st</sup>. If crew change is unavoidable, a 14 days self-quarantine is required. All foreign ships arriving Chattagram port will be quarantined for 16 days.
- **Sri Lanka** - under curfew until further notice. Ports are operating normal hours.
- **Kuwait** - Container terminals are operating with normal hours.
  - All marine agencies are required to provide a copy of their logbook for the past 30 working days.
  - Effective March 23, Kuwait and Saudi borders are restricted to move essential commodities such as food and medical supplies only. Boarder authorities in KSA recommending other commodities to move by Sea or Air.
  - Borders of Maritime placed restrictions or are closed for entry of vessels that visited the most affected countries.

- **Iraq** - Ports are operating normal hours. Marine / Pilots available for the moment and working. Other areas are working with limited staff. All the land borders to / from Iraq closed currently.
- **India** - Officials announced 21 days lockdown until April 14 for the entire country.
  - Inbound containers have been unloaded, but are being kept in the port area, port to CFS and CFS to port operations may resume on April 1.
  - Limited number of officers are available in Customs CFS, ICDS and Ports.
  - CFS in India are closed.
  - All ports and CFSs in most locations are functional and productivity is normal, berthing of some vessels is getting delayed due to quarantine requirements of Port Health Office. We are expecting to see more restrictions applied due to the new mandatory lockdown.
  - So far, no blank sailing has been announced by carriers. There is a delay in new booking release, MBL release and Import DO Issuance
  - Space availability from India Sub and Middle East to Asia is challenging. There has been a significant increase in rates.
- **Egypt** – due to the implementation of a nighttime curfew (see Egypt news), please be aware that such force majeure will interrupt operations at Port Alexandria
- **Nigeria** - only cargo vessels that have been traveling for more than 14 days be allowed to dock in ports. Port wait time for vessels have increased recently.

### United States:

- Ocean carriers are now making announcements on special arrangements for demurrage and detention in case of terminal closure, any restrictions or changes of earliest return date for export. Any third-party expense such as chassis, storage fees, etc. is not covered by ocean carrier.
- US Terminals slow down operations as imports fall away. While some terminals are working normal hours, others are operating under reduced hours or closed 1-2 days during week.
- Equipment availability is still challenging especially in some inland locations.
- Advanced bookings are still recommended for all trade lanes.
- Due to low import volume exporters have been dealing scarcity of empty containers for weeks.
- In summary, ocean shipments to and from the US are still moving. Ports are being asked to remain open in support of the supply chains of Pharmaceuticals and food stuffs. Ocean carriers are still trying to provide weekly sailings in order to keep these supply chains open, however they are indicating that they may have to phase vessels out of rotation due to substantial operational losses incurred on near empty, or empty sailings over the past several weeks.
- GRI from U.S. is expected to go into effect on April 01st from ports from inland origins due to limited equipment supply.
- Space availability is still an issue.
- Free time requests are starting to become restricted globally. Existing free times are being honored so far.
- Ocean carriers are asking all their customers to use their available online tools when possible before contacting them via phone or email.
- Ocean carriers in the USA are asking for payments to be made electronically instead of checks.

### Asia/Oceania:

- China now has 14 days minimum travel restrictions for ships and crews coming from worst-hit countries
- Shanghai has begun to allow crew changes as China increases efforts to relieve seafarers stranded on ships due to the coronavirus outbreak.

- Australian ports also require any inbound vessel to travel at minimum of 14 days. Maritime Safety Queensland has eased its entry restrictions to allow all vessels to call the port of Brisbane except those from China and South Korea.
- Space remains tight as additional void sailings are announced by ocean carriers.
- Far East to North America trade will experience 10 additional blank sailings by the 3 alliances between week 13 and 18. Total of 82 blank sailings from Asia to US West Coast from early February to early April. New York /New Jersey will experience 20 blank sailings on March and April. Blank sailings are expected to decrease by end of Apr.
- Far East to Europe trade will experience 48 blank sailing by major ocean carriers between week 13 and 23.
- TPEB rates increased on March 15. Additional GRI are expected to go into effect on April 01st. There has been an increase in spot rates.
- Wuhan operations is still closed. Expected return date is unknown at this time.
- Advanced bookings are still recommended for all trade lanes.
- Additional fees are expected to apply by ocean carriers into and out of China.
- Ocean carriers are starting to cancel additional reefer surcharge in China. Carriers previously announced an additional surcharge for all reefer containers due to heavy congestion and lack of plugs.
- Philippines is under enhanced community quarantine until April 13. Ports are reportedly fully operational but with skeleton crew. Restrictions are being applied to truckers as they need to get ID from government.
- Malaysia has extended the MCO (movement control order) until April 14. No foreign nationals allowed. No crew change allowed regardless of nationality at any Malaysian port unless medical emergency. If such emergency arises the evacuation must be coordinated with the local port health officer. If said evacuation places the vessel at risk to under manning and a need to add a crew only a Malaysia crew can go aboard.

### Canada:

- Ports and offices are working normal hours.
- There are slight delays in Intermodal (rail) services due to backlog from February Blockades/shutdown. The situation is being monitored closely.
- Equipment availability is not a concern at this time.
- Drayage and trucking operations is running smoothly.

### Europe:

- **CMA CGM** completes first terminal sales, as the world's fourth-largest container line seeks to reduce debts.
- German container shipping giant **Hapag-Lloyd** has on-hired over 100,000 TEU of additional equipment across the globe to keep the supply chain flowing amid the ongoing coronavirus crisis
- **Hamburg Sud** – have announced the withdrawal of the NERA2 Far East – Europe service from week 15 Q2 2020 in light of the reduced demand for market space in Europe.
- **Wallenius Wilhelmsen** – The Norwegian carrier operator will dismiss about 2,500 production workers in the US and Mexico, which is more than half its production workforce there. It hopes to rehire them when business rebounds
- **Maersk** to cut services as demand falls, with box volumes are set to shrink this year. After blanking sailings already, Maersk is now preparing to match its network to reduced demand
- The European Commission has formalized its decision to extend the Consortia Block Exemption Regulation for four years. But forwarder representatives say shippers' voices have been ignored. "With global shippers focused on keeping the world trading as best they can, the unqualified extension of the CBER until 2024 will be a surprise and feel as if the commission has taken advantage of the coronavirus crisis to push

through an unpopular and contested decision,” said Global Shipper’s Forum (GSF) secretary-general James Hookham.

- Space and equipment shortages are being reported in all locations.
- Factories are slower in production.
- Atlantic trade is still relatively stable.
- Rate increased announced for export to North America and Mexico.
- In Italy, Genoa port terminal announced to reduce number of staff and operations all depending on volume. Some carriers announced to move their fleet to La Spezia port for the time being. Trucking costs are expected to increase also.
- Other Italian ports are exempted from lockdown and remain operational.
- Ports in Spain are working with limited hours but fully operational.
- There is no report of any port closure at the moment.
- Trucking shortages are being reported in and out of effected countries.
- There is a mandatory 14 days quarantine implemented in some countries for truckers coming from Italy.

### Latin America:

- Ports and operations are running smoothly with normal hours.
- Due to transitioning of market rate increase in expected for service to Asia in coming weeks.
- Service to US and Europe is running smoothly with no significant issue. Most vessels are reportedly moving full.

### Ocean Port Operations Status

BIMCO have a page dedicated to port status; <https://www.bimco.org/ships-ports-and-voyage-planning/crew-support/health-and-medical-support/novel-coronavirus---implementation-measures>

- India Ports (Nhava Sheva, Mundra, Pipavav, Chennai and Calcutta) are operational with limited staff
- Prince Rupert – normal
- Vancouver – normal
- Montreal - normal
- Halifax – normal
- Seattle: All terminals closed Tuesday 3/31 due to Cesar Chavez birthday.
- Tacoma: All terminals closed Tuesday 3/31. Thursday 4/2 – PCT closed.
- Oakland: Tuesday 3/31 – Everport closed. OICT 1<sup>st</sup> shift closed. Trapac 2<sup>nd</sup> shift closed.
- Los Angeles/Long Beach: Today 3/30 – LBCT closed. YTI 2<sup>nd</sup> shift closed. Tuesday 3/31 – PCT, ITS, FMS, APMT, Everport, WBCT, YTI closed. Pier A, LBCT 1<sup>st</sup> shift closed. Wednesday 4/1 – YTI 2<sup>nd</sup> shift closed. Thursday 4/2 – APMT closed. YTI 1<sup>st</sup> shift closed.
- Houston – normal
- New Orleans – normal, 3 cases of COVID19 infection confirmed at the terminal – All terminal/equipment/offices disinfected without closure of the terminal and/or suspension of cargo operations.
- Mobile – normal
- Tampa – normal
- Miami – normal
- Port Everglades – normal
- Jacksonville – normal
- Savannah – normal
- Charleston – normal
- Norfolk – normal

- Baltimore – Seagirt Marine Terminal: Closed Monday, 3/30 and Tuesday, 3/31. Import container free time extended for the all-day closures but exports must be returned before these dates.
- Philadelphia – normal
- New York and New Jersey – normal
- Boston – normal
- Rotterdam – normal
- Hamburg – normal
- Antwerp – normal
- Le Havre – normal
- Felixstowe – normal

## Commercial Air Operations Update

IATA has welcomed the European Commission's (EC) Guidelines on Facilitating Air Cargo Operations During the Covid-19 Outbreak. IATA said that the EC has understood the industry's challenges and provided comprehensive and practical guidance to ensure that permissions to operate are quickly granted and that air crew are able to operate efficiently with exemptions from quarantine measures

- **United, LATAM and Turkish join Cathay Pacific, Korean, Delta, and IAG** in using some of their passenger aircraft on cargo-only services.
- **Delta Cargo and American Airlines Cargo** are the first Vendors to make use of the free PayCargo community service. The online payment company has launched a free communication mechanism that allows vendors such as airlines, ship terminals, and maritime operators to share key information with the 20,000-plus payer users in the company's online system. The service enables vendors to communicate the availability of new capacity options to payers and has been launched to help the freight and shipping community as it contends with global supply chain challenges due to the Covid-19 outbreak.
- **Carriers who are currently operating freighters:** this is very fluid however on a positive note none have reduced flights but rather adding. Space of course as this continues will be limited the rates into EMEA are increasing anywhere 50% or higher. **KE/5X/LH/CI/NH/QR/CX/TK/FX/DHL/BR/RU/EY/LY/5C**
- **Aero Mexico** does not have any disruptions at this time.
- **Air Asia** cancelled all flights until March 31.
- **Air Bridge Cargo** - is suspending flight operations in and of IAH/DFW/LAX until further notice. The initial April schedule did show LAX/ORD/AMS at 3x/week, but the in the final schedule the decision has been taken to suspend LAX flights and close the LAX office as of March 31.
- **Air Canada** YYZ to destination Dubai (DXB), Dublin (DUB,SNN) a Sao Paulo (GRU) as per below. Toronto – Dubai, temporary suspension from March 23 until May 4. Toronto – Dublin, remaining operations from Dublin: March 26, 28, temporary suspension from March 29 until April 30, Toronto - São Paulo, remaining operations from São Paulo: March 25, 26, 27, temporary suspension from March 28 until April 30. Adding freighters from YYZ-FRA & PVG and offering charter using the idle passenger Aircrafts 777's & 787. Suspends all flights from YYZ to both FCO/MXP until further notice. Extends flight cancelation into Asia and now in addition to Italy now adding flight to TLV as of March 17 through March 31. Air Canada has outlined the cargo- booking policy for its freight-only passenger aircraft flights to Europe. The first cargo-only flights departed from Toronto this past week for Frankfurt, London and Amsterdam. The flights were operated using Boeing 787 aircraft capable of carrying 35 tons of cargo.

- **Air Corsica** cancels all scheduled flights for next 15 days beginning March 18. A minimum program is triggered on the 12 public service routes in consultation with the Executive Council of Corsica, in order to maintain Territorial Continuity for the benefit of people with imperative travel needs as well as for the transport of freight, medical and blood samples.
- **Air France/KLM** has significantly decreased their network over the last week. This week they will continue their efforts to repatriate French and Dutch citizens and further adapting their schedule in the week ahead. Plans to continue operations to Atlanta (ATL), Chicago (ORD), Detroit (DTW), Los Angeles (LAX), New York (JFK), San Francisco (SFO), Boston (BOS), Miami (MIA) and Washington (IAD). from March 14 to March 22. KLM will operate to most destinations in the US with reduced capacity through March 22. KL Flights to Las Vegas (LAS), Minneapolis (MSP), Houston (IAH) and Boston (BOS) are suspended up to and including 28 March. AF Flights to Houston (IAH) and Seattle (SEA) are suspended. **AF-KL** – LATAM-PTY Lima (LIM), Buenos Aires (EZE) and Santiago de Chile (SCL) KLM flights are suspended up to and including March 28.
  - AF flights to Lima (LIM) and Buenos Aires (EZE) are suspended from 16 March 2020. KLM flights to Panama (PTY) are suspended up to and including 28 March. AF flights to Panama (PTY) operate with reduced capacity. Suspended flights to and from Italy through April. All flights to/from Shanghai (PVG) and Beijing (PEK) have been suspended up to and including March 15.
  - AF/KLM will gradually resume operations and a normal flight schedule should be resumed March 29. Freighters will continue per schedule.
- **Air India** canceled flights from UK-EU into India, including citizens trying to return home. Flights to Italy, France, South Korean, Kuwait, Spain and Sri Lanka were suspended until April 30.
- **Aer Lingus** cancelled LAX –DUB until further notice SEA will cancel at the end of March.
- **Air Moldova** suspends all scheduled flights until April 1.
- **Air New Zealand** will be suspending long haul flights by 85% effective March 30,2020 and June 30,2020 with the exception of AKL/HKG & AKL/LAX . They will also cancel effective March
  - 20<sup>th</sup> LAX-LHR Through June 30, 2020. Reducing trans-Tasman capacity by 80 per cent and suspending 13 Australian routes, the changes will take effect from March 30 to June 30. They will suspend flights between Auckland and Chicago, San Francisco, Houston, Buenos Aires, Vancouver, Tokyo Narita, Honolulu, Denpasar and Taipei beginning March 20 through June 30. It is also suspending its London-Los Angeles service from March 20 through June 30. Tasman and Pacific Island network capacity will reduce between April and June. On the Domestic network capacity will be reduced by 30% in April and May but no routes will be suspended.
- **Air Transat** suspends all flights through to 30 April
- **Alaska Airlines** reduces schedule by 70% in April/May due to low demand.
- **American Airlines** has implemented a peak season surcharge due to COVID-19 which will apply to new bookings after March 17, it doesn't apply to shipments to and from Brazil. Please review their [news release](#) for their updated schedule.
- **Africa** cancelled all African airlines scheduled flights to China except for Ethiopian Airlines.
- **Argentina** banned international passenger flights from COVID-19 affected countries including all of Europe, United States, South Korea, Japan, China and Iran, the decree will be in place for 30 days.
- **Alitalia Cargo** has a daily flight from JFK to FCO, With the daily changes regarding the COVID-19 virus, check [alitaliacargo.com](http://alitaliacargo.com) for the latest updates.
- **Bolivia** is suspending all international flights as a response to the government closing the borders to non-residents.
- **British Airways** cancelled operations between IAH-LHR until further notice. Ceased operations into Shanghai and Beijing and pulled any existing crew. Cancelled all flights from London City airport from March 23. **British Airways to suspend passenger flights to Hong Kong & Sydney from early April. Cancellation of London-Singapore service possible.**

- **Bangladesh Biman Airlines** – Flights are suspended to/from the UK for a week starting March 30.
- **Brussels Airlines** will suspend all flights from March 21 to April 19.
- **Bulgaria** banned entry on its territory of citizens from 15 countries with large coronavirus outbreaks, including Germany, France, Italy, Spain, the Netherlands, the United Kingdom and Switzerland beginning March 18.
- **Cabo Verde Airlines** suspends all operations for at least 30 days beginning March 18.
- **Copa Airlines** plans to ground more than 80% of its fleet in coming days.
- **Cargolux** will have an impact on the following flights to and from China; Shanghai, Zhengzhou, Beijing, Xiamen and Hong Kong.
- **China** Government of China released a new policy March 26 that effective immediately every airline can only operate one flight/per week to one country, and the only airline move into Canada is MU (China Eastern Airlines).
- **China Airlines** reducing flights in and out of Mainland China with the exception being freighter operations.
- **Cathay Pacific (and Cathay Dragon)** As a result of recently announced government-imposed restrictions in India and Vietnam several flights have been cancelled.
  - They expect flights to be impacted beyond March 31 and are continuously reviewing the situation. Refer to the “[Check Flight Availability](#)” function on their website for the latest and most up-to-date flight schedule information. Will be suspending all operations between SFO - HKG as of March 29 for a period of 2 months.
  - The last scheduled flight will be CX851/29MAR SFO-HKG. Their plan is to resume operations from May 31. Check their [website](#) for additional flight cancellations.
- **Delta** Effective March 30, 2020, Delta Cargo is changing its booking window, allowing customers to book shipments within 7 days out instead of 14 days out. This new timeframe will help minimize shipment disruptions as the COVID-19 pandemic continues to evolve and impact Delta's flight schedule. Visit [Deltacargo.com](#) for the latest updates.
- **Denmark** all air traffic to from red areas hit hard by COVID-19 will be suspended.
- **Easy Jet grounds all flights**
- **Egypt** is suspending all air traffic from airports March 19 – March 31.
- **El Al Israel Airlines** to maintain services for passenger and cargo traffic to New York, Toronto, London, Paris and Johannesburg amid COVID-19 pandemic. Suspended flights to HKG, BJS.
- **Emirates** Globally, all PAX operations end on March 25. We will be operating freighters and PAX freighters only. We are in survival mode. The only freighters for now that will continue are ORD and IAH. Those stations that have lost belly lift will arrange transport of their shipments to the nearest freighter station. The best thing is to have your local offices stay in touch with the local EK offices.
- **Etihad Airways** added a freighter from STN-AUH. Suspended flights between Abu Dhabi, Robe and Milan beginning March 14. Due to operational challenges that have resulted from the outbreak of the Coronavirus, Etihad Airways services to Hong Kong (HKG) is suspended March 29.
- **Etihad Cargo** is introducing a fleet of Boeing 787-10 aircraft as passenger freighters to operate 34 weekly flights, serving 10 markets initially. Each aircraft will provide capacity for 12 lower deck pallets and four containers, carrying up to 45 tons of payload. Introducing capacity, subject to permits, into India, Thailand, Singapore, Philippines, Indonesia, South Korea and other places where borders remain open for cargo. The current freighter schedule operated by the carrier will see additional flights into Riyadh, London, Hong Kong and Shanghai (Air Cargo News 26<sup>th</sup> March)
- **EVA Air** still flying into HKG/PVG/PEK at this moment. Freighter service seems normal, but PAX flights have been reduced more than 50%.
- **Finnair** cancels most of their flights until the end of June.
- **GoAir** suspends all International flights.

- **Gol Linhas Aereas** will suspend all International flights from March 23 to June 30 due to low demand.
- **Harbour Air** in Canada to suspend all scheduled flights until May 4.
- **IAG Aer Lingus** and **British Airways** will have their last flight on Tuesday, March 17.
- **Iberia** will cease all flights starting March 13 until further notice.
- **India** International flights will remain banned till April 14, the government announced today amid a complete national lockdown to fight coronavirus. A week-long ban imposed last week has been extended, the civil aviation ministry said. The ban will not apply to cargo flights or those specially permitted by the Directorate General of Civil Aviation. Domestic flights have been banned till March 31.
- **Korean Air** has started to use passenger aircraft to transport cargo on suspended passenger flights. Flight cancelations into mainland China, refer to their website for the most current updates. Was reported today they both carriers will also suspend all flight to and from Italy.
- **Kuwait** will halt all commercial flights to and from the country starting Friday and until further notice, with the exception of cargo flights.
- **LATAM Cargo** has cancelled scheduled freighter service flights ORD-VCP, which may include connections to SCL and EZE. Their last flight for this route will be on Sunday, March 29, until further notice. LATAM has modified its freighter itinerary.
  - Capacity between Europe and South America was increased 20%, adding up to a total of six weekly frequencies, largely catering for the transportation of automotive spare parts, general cargo and medicines to South America, as well as transportation of perishable products to Europe.
- **Lufthansa** From March 24, only 5 percent of the original passenger flight schedule will be flown. The remaining flights in the long-haul program are the following, operated three times a week from Frankfurt: Newark (EWR), Chicago (ORD), Montreal (YUL), Sao Paulo (GRU), Johannesburg (JNB), Tokyo (TYO) and Bangkok (BKK). Update on freighter connections to North America and Mainland China: nine additional North America frequencies for CW 13
  - In an effort to utilize resources in a time when passenger demand is at an all-time low, Lufthansa has flown its first-ever passenger aircraft full of cargo rather than passengers. The 11 hours 6-minute journey from China to Germany was completed in a Lufthansa A330. The aircraft landed in Frankfurt on March 25 at 14:14. Both the belly-hold of the aircraft and the cabin storage were utilized, carrying mostly medical supplies, including masks and other protective equipment (Air Cargo Weekly, 26<sup>th</sup> March)
- **Malaysia Airlines** will suspend all flights to India and the Philippines until March 31 after the governments ban on travel abroad. **Malaysia Airlines plans to reinstate international flights in April & may to home those affected by the travel restrictions around the world**
- **Netherlands** The Dutch government has approved the transfer of the large number of cancelled passenger flights at Schiphol due to the corona virus to carriers with unlimited speed and speed. The measure will take effect immediately and will certainly apply until 6 June this year, the independent slot coordinator at Schiphol (ACNL) reports Monday afternoon. The scheme is intended to ensure that sufficient ad hoc capacity for cargo flights at the airport remains available, as almost 50% of the cargo capacity at Schiphol has disappeared due to the scrapping of passenger flights.
- **Nippon Cargo (NCA)** still operating at least one flight a day from NRT to HKG and PVG. NCA can connect any of the US-NRT flights to these flights. Demand is getting high especially for protective devices.
- **Norwegian Air** is planning to cancel 85% of their flights. Temporarily suspended flights to and from Italy.
- **Oman Air** suspends all flights to Bahrain and Egypt beginning March 19.

- **Porter Airlines** will temporarily suspend all flights from March 20. Services expected to resume June 1.
- **Philippine Air** final flight for LAX/PAL is PR103/25 until April 14 when flights will be back on
- **Qatar** has cancelled some passenger flights however freighter is moving per schedule. Suspended all flights into China effective February 3. Qatar Airways is operating over 150 Passenger flights per day to over 70 countries to help its passengers reach their destination safely. Five Qatar Airways Cargo freighters departed to China carrying approximately 300 tons of medical supplies donated by the airline to support Coronavirus relief efforts.
- **Qantas** Australia and a travel ban on non-residents entering the country, our regularly scheduled international passenger flights will be suspended from late March until at least the end of May 2020. Cancelled all passenger flights. Qantas and subsidiary Jetstar. International flights will be suspended from the end of March until at least end May 2020. Jetstar Asia (Singapore) will suspend all flights from 23 March to at least 15 April 2020. Jetstar Japan has suspended international flights and cut domestic flying. Jetstar Pacific (Vietnam) has suspended international flights and will cut domestic flying.
- **Qatar Airways** - Qatar Airways will have to seek government support eventually, warning that the Middle East carrier could soon run out of the cash needed to continue flying. Qatar Airways is one of few airlines continuing to maintain scheduled commercial passenger services and over the next two weeks expects to operate 1,800 flights.
- **Ryanair, Aer Lingus** will cut flight schedules by more than 80% from March 19 - 24. After that period, most if not all flights will be grounded except for a small number of flights to maintain essential connectivity mostly between the UK and Ireland.
- **SAS Airlines** will suspend flights to Italy until April 3. Flights to Shanghai, Beijing and Hong Kong are suspended until April 30. It has also been reported that suspensions and flight reductions to the
  - U.S. began March 14.
- **SA Express** to suspend operations from March 18 due to financial issues.
- **Saudi Arabia** cancelled several passenger flights to/from Saudi Arabia until further notice. Shipments with confirmed bookings have been cancelled and/or rebooked. Has reportedly banned all international passenger flights in and out of the kingdom with the exception of freighter carriers.
- **Singapore Airlines** reduces flights by 50% up to end of April.
- **South African Airways** to suspend all domestic flights from March 22 to April 16. Cancels 162 flights from March 17 -31. Of these 38 are international and 124 are regional.
- **Spain** All national and international Commercial flights & ships banned from the Balearic Island. All flights to and from Italy were cancelled for two weeks beginning March 10.
- **Tap** suspended all flight from the US-LIS with the exception of EWR's one flight per day. Surcharge of 1.00 per kilo per shipment.
- **Turkish Airlines** canceled some passenger flights, please view their [site](#) for the updates.
- **Turkish** Stopping all passenger flight into JFK. Please note that, due to COVID-19, flights to some countries have been suspended. Starting March 27. All international flights except Chicago, Washington, Hong Kong, and Addis Ababa flights will be suspended until April 17. Suspending all flights to/from Italy.
- **Turkish Cargo** will utilize their network and fly their Turkish Airlines passenger aircraft for airfreight as repercussions from the coronavirus outbreak and travel bans send global supply chains into disarray. The passenger aircraft will join the 25-strong cargo fleet. Freight services are unaffected and operating on schedule worldwide. Suspending all flights to/from Italy.
- **Ukraine** canceled all international air, rail and bus services.
- **United Airlines** Reinstated some international flights. **United has a dedicated web page for updates regarding COVID-19.**

- **UPS Air Cargo** As a result of the increased demand to China for UPS Air Cargo Shipments, effective immediately and until further notice, all US origin shipments that are destined to China including PVG, CAN, XMN, SZX, FOC, HKG) custom rates will not apply for loose or prebuilt shipments. For your rate, please contact your Sales Representative.
- **Vietjet Air** to suspend flights between Vietnam and major Southeast Asian destinations from March 20.
- **Vietnam Airlines** will stop all international flights until April 30.
- **Virgin Atlantic** is still flying from LAX to LHR. International flights were cut due to COVID-19 outbreaks.
- **Virgin Australia** is suspending all international flying from March 30 until June 14. The changes include Temporary suspension of Sydney to Los Angeles and Brisbane to Los Angeles services from March 30 to June 14, inclusive Melbourne to Los Angeles services suspended from March 20 Inaugural Brisbane to Haneda service postponed from March 29. 90% of domestic flights cancelled.
- **WestJet** suspend all International operations from March 22.
- **Wizz Air** suspends all inbound/outbound passenger flights to Malta until April 10. Only cargo, humanitarian and repatriation flights allowed to land.

## Charter Operations and Aircraft Availability

- Capacity is available for charters globally, contact us for current rates and availability.
- We have seen opportunities for part charters (20 tons and up) recently, but not seen regularly. If you have an opportunity send us the details and we can work on current, part charter capacity and pricing.
- Charter prices are based on current availability and that could change rapidly. Capacity and rates have been fluctuating a lot over the past few days.
- We must have a signed charter authorization from our client before we can sign the charter contract with the provider. Make sure you have someone standing by to sign agreements, capacity and rates change quickly.
- On all charters, funds must be received from our client prior to wheels up.

## Ground Transportation Operations

- Over the past week, the increased sales of consumer staples have increased demand for spot market truckload capacity.
- Food and beverage volumes are up 50%+ versus early in March.
- Spot market rates are up 5-10% over prior week, and up 30+% over this period last year.
- Tender acceptance rates continue to be challenged.
- Normal freight patterns are gone, many networks are adjusting to what is available, the amount of change and speed of transformation of freight flows is significant.
- Volumes continue to drop in most LTL networks.
- Intermodal rates are down by 5-10% on average.
- Our cross dock and warehouse operations continue to be open
- DAT Solutions reports National dry van rate has risen 3.4% over February
- Wholesale trucking rates have risen across the country for FTL
- Starting to see schedule reduction in LTL networks
- Demand for Ground off of West Coast has dropped due to container line schedule cancellations. Urgent restocking / replenishment continues to boost truckload spot rates and demand or loads.
- The Commercial Vehicle Safety Alliance (CVSA) has delayed this year's road check originally scheduled for May 5-7, 2020, a time will be determined at a later date. Trucks are seeing delays in both directions on the US/ Mexico border but are not significant at this time.

- Florida is limiting travel on US 1 through the Florida Keys. FMCSA issued a waiver for expired driver license and medical cards. Extended until June 30<sup>th</sup>, 2020, CDL's due for renewal on or after March 1 2020. Load Volumes continue to climb across the country
- Dramatic increase in wait times for drivers
- Diesel prices dropping
- Areas impacted by shelter in place continue to climb, transportation companies retain their exemption from this rule
- Our nationwide network of Cross Docks and Logistics Centers have space for diverted loads, forward stocking and safety stock
- Several U.S. states are increasing the allowable weight / size of shipments to increase during this time.
- A number of U.S. states have granted an extension to CDL expirations due to state agencies not being open (or have limited staffing)
- Since the end of February, rates have been on a sharp and steady climb upward on load-to- truck ratios, rising over 5% through mid-March. Rates have surpassed the 2019 levels.
- The following zip codes of New York 10801, 10802, 10804 and 10805 are experiencing embargoing of some LTL carriers.
- Philadelphia is only accepting goods for 11 essential business types. Therefore, some LTL carriers are embargoing certain shipments.
- The U.S. Department of Transportation's Federal Motor Carrier Safety Administration (FMCSA) today issued an expanded national emergency declaration to provide hours-of-service regulatory relief to commercial vehicle drivers transporting emergency relief in response to the nationwide coronavirus (COVID-19) outbreak. (

## Updates by Country/Territory

- **Argentina** - banned international passenger flights from all of Europe, United States, South Korea, Japan, China and Iran, the decree will be in place for 30 days. Closing its borders to all incoming foreigners for at least two weeks.
- **Australia** – Country ban to non-citizens and non-residents beginning March 20.
- **Austria** - will deny entry to people arriving from Italy.
- **Bangladesh** – The Civil Aviation Authority stated flights are suspended until April 7. Extended commercial flight suspensions to Qatar, Bahrain, Kuwait, Saudi Arabia, UAE, Turkey, Malaysia, Oman, Singapore and India until April 15. Flights will continue to/from China, Hong Kong, Thailand and UK.
- **Belgium** – lockdown extended until until April 19 with further extension possible until May 3
- **Brazil**: On March 21, the governor of the state of São Paulo announced a 15-day quarantine to run from March 24 to April 7, during which time only essential services will remain operational. **Country will bar entry of any non-resident nationals for 30 days.**
- **Cameroon** - Air, land and sea borders closed as of 18 March. All passenger flights from abroad will be suspended except for cargo flights & ships.
- **Canada** and **U.S.** closed borders March 18 to non-essential travel, it does not include trade. While transport is essential and moving through US/Canada borders / limited impact to rail and ports. All Provinces have now declared a state of emergency and imposed lockdowns for all but essential service. Land & Air Border is closed to all foreign visitors while the government and airlines finish up repatriation efforts. The only airports open to international flights are: YUL, YYZ, YYC and YVR. Truck Driver hours of service limits have been “lifted” in Canada for drivers who are engaged in Coronavirus-related relief assistance efforts.

- **Cayman Islands** – Owens International Airport and Charles Kirkconnell International Airport will be closed March 22 – April 12.
- **China** – Three Chinese airlines will resume flights to/from San Francisco beginning March 21. Land, air and seaports are functioning. Country will temporarily suspend foreign nationals with valid Chinese Visas and residence permits starting March 28. Government of China released a new policy March 26 that effective immediately every airline can only operate one flight per week to one country.
  - Domestic flights to resume to Hubei province on March 29. Wuhan Tianhe airport to partially reopen on April 8.
- **Columbia**: On March 20, President **Ivan Duque** announced that, starting on the night of March 24, the country will begin a 19-day nationwide quarantine. Inbound international commercial flights are suspended starting March 23 for 30 days and Colombian citizens traveling abroad have been urged to return by the evening of March 22. On March 21.
- **Croatia** - Government imposing a 14-day quarantine upon truck drivers returning from Italy, many Croatian drivers are now choosing to remain in their own country, which is having a detrimental effect on haulage in Italy due to the reliance the country has on foreign drivers and adding to the skill shortage within the haulage sector, this is especially felt in the North East region of Italy.
- **Cyprus** – Government bans flights from 28 countries from March 28.
- **Denmark** – Nationwide lockdown will continue until April 13.
- **Egypt** - is suspending all flights into and out of the country's airports beginning at noon Thursday through to March 31.
- **El Salvador** - San Salvador International Airport to close for passengers for at least 2 weeks.
- **European Union** – Non-EU residents are not allowed to enter the region for the next 30 days unless they are long term residents of the EU, family members of EU nationals, diplomats, or essentials workers like doctors, nurses, and researchers.
- **France** – Paris Orly airport to close from March 31, Paris CDG has also temporarily closed two terminals. **Lockdown to continue until April 15**
- **Germany** - Germany's coronavirus infection curve could have now flattened, according to the country's public health chief, as cases across elsewhere in Europe and the US continue to surge
- **Greece** - Country to suspend all passenger flights.
- **Guyana** – Closes all international airports for two weeks beginning March 18.
- **India** – India is on a shutdown until March 31. 30 States and Union Territories have imposed full lockdowns up to March 31, which impacts major cities like BOM, PNQ, DEL, CCU, BLR, AMD, COK & HYD. MAA will lock down March 24.
  - State borders have been sealed, international/inter-state transportation and trade stands suspended pursuant to directions issued by the relevant local/central authorities.
  - All international passenger flights have been suspended until April 14; this will not include International cargo flights.
- **Indonesia** - Foreign visitors wishing to enter Indonesia must obtain a visa from Indonesian missions in accordance with the purpose of their visit and applicants must provide a health certificate issued by a relevant health authority from their respective countries. Indonesia will suspend
  - Its visa exemption policy for all countries for one month and expand restrictions for people with a history of travel to some of the world's countries hardest hit by the coronavirus. The suspension includes short-stay visits, visa-on-arrival and diplomatic visa-free facilities.
- **Italy** - The Italian Government issued a new decree. The measure calls for the cessation of all industrial or commercial production activities, with the exception of essential products and service that are critical to the functioning of the nation. While health officials are becoming increasingly optimistic over the gradual decline in new case numbers,

- Premier Giuseppe Conte announced much stiffer fines for violators of the national lockdown restrictions. At a Cabinet meeting the government set fines for violators from €400 to €3,000 euros.
- **Iraq** – Suspension of all commercial flights to/from until March 28.
- **Ireland** – Prime Minister announces lockdown until April 12. All essential businesses are continuing to operate which includes transportation and supply chain services.
- **Kazakhstan** - Bans entry to travelers from France, Germany, Italy and Spain.
- **Kuwait** - announced a public holiday in the country from March 12-26, with work resuming on March 29, companies providing vital services would remain open.
- **Mali** - Authorities suspend flights from countries affected by COVID-19.
- **Malta** - Country to cease all incoming passenger flights from 21 March & only allow cargo, humanitarian and repatriation flights to land to stop the spread of COVID-19.
- **Malaysia** - The movement of non-essential goods is now prohibited for delivery out of both airport and seaport. All airports and seaports are still functional as usual with the exception of priority is given to ESSENTIAL GOODS. This is until further notice. The essential goods are: Food and Beverages, Agriculture and Fisheries including those imported, Household Products, Personal Protective Equipment, Pharmaceuticals, Printing Material, Medical and Surgical Devices and Parts, Oil and Gas, Petrol Related Chemicals, Chemical Materials (Steel and Poison), and Electricals including semi-conductors.
- **Mexico** - Closed borders with U.S. to non-essential travel, it does not include trade.
- **Myanmar** - The Myanmar Government temporarily suspends issuance of Visa on Arrival (VOA) and e-visa for all countries until April 30. Effective March 25 all foreign nationals traveling to Myanmar are required to present laboratory evidence of absence of covid-19 infection issued no more than 72 hours to date of travel before boarding any flight to Myanmar. They will be subject to a 14-day facility quarantine on their arrival into Myanmar.
- **Netherlands** – Government prohibits non-EU travelers from entering the country. The Dutch government introduced a raft of new measures to avoid public gatherings, group activities and limiting household visits.
- **New Zealand** – Country closes borders to all foreign nationals.
- **Nigeria** - Country bans entry of travelers from 13 countries; China, France, Germany, Iran, Italy, Japan, Netherlands, Norway, South Korea, Spain, Switzerland, UK & US.
- **Philippines** - Temporarily suspending the acceptance of export air forwarding, import air breakbulk/forwarding and customs brokerage services requirements in Manila, starting March 24, due to a shut down.
- **Russia** – Government to ground all international flights from March 27
- **Saudi Arabia** - Government halts domestic flights & trains until April 2. Government will be temporarily suspending all passenger flights from the United States to The Kingdom. Effective 16 March all passenger flights from LAX, IAD and JFK will be suspended for the next 15 days. They will continue to operate the weekly SV902 freighter from JFK to JED. There is also a possibility that they may operate additional charters. Lockdown has been enforced on the capital Riyadh and the holy cities of Makkah and Madinah to stem the spread of the novel coronavirus.
- **Serbia** - Closed its borders for travelers from other countries affected by COVID-19.
- **Singapore** - All foreigners denied entry or transit in affect March 26.
- **South Africa** - Declared lockdown for 3 weeks from March 26, all flights to Johannesburg Lanseria airport to be cancelled.
- **Spain** – Under lockdown. Extension confirmed until April 13.
- **Switzerland** - Switzerland includes Spain in entry restrictions. This also applies with immediate effect to air traffic from Austria, France, Germany and Italy.
- **Taiwan** - Country bans entry of foreign nationals from March 19.

- **Thailand** - Authorities have closed their borders with the exception of the Malaysian border. Border open for goods on four crossing points. Foreigners will be banned from entering the country under the emergency decree being invoked to combat the coronavirus pandemic. The emergency decree went into effect on March 26, and remains in force through April 30. The decree bans all foreigners from entry at all entry points - **the exceptions being shippers, diplomats, drivers, pilots and others permitted by Prime Minister Prayut Chan-o-cha.**
  - **Phuket airport to close from April 10 until at least April 30. Land & Sea borders are closed.**
- **UAE** - Suspends all flights into and from Abu Dhabi.
- **Ukraine** – **Country completely closes state borders and blocks all passenger traffic.**
- **United Kingdom** – Government imposes 3-week lockdown. Foreign office urges all Brits to return home at this time. The ruling was applied from Monday March 23 All shipping personnel qualify as key workers. London City airport to close until further notice.
- **United States** – U.S./Mexico border and U.S./Canada border closed to all non-essential travel, trade and commerce is exempted from the ban. U.S. suspended travel to the U.S. from Europe’s Schengen Area for non-U.S. citizens and legal residents. Any US citizen or lawful U.S.
  - Permanent resident returning to the U.S. who has traveled to any of the EU Schengen Area States within the previous 14 days can only re-enter the US through one of the approved airports, foreign nationals having been within this area in the last 14 days will be unable to travel to the US. Approved airports are as follows; ATL, DFW, DTW, EWR, HNL, JFK, LAX ORD, SEA, SFO, IAD.
- **Vietnam** - All foreigners denied entry, (no crew change) still no guidance on whether the ban will extend after the 30 days (April 18). As of March 25, all non-essential business has been closed. Prime Minister Nguyen Xuan Phuc has ordered the suspension of all international flights to Vietnam amidst restricted entry into the country by air, road and sea.
- **Zimbabwe** - Government bans local and international travel as it declares national disaster

## Land Borders

- European road freight giant **Waberer’s** struggles with Covid-19 cutbacks. Facing falling demand, Hungarian group introduces ‘special’ measures, which include taking a “significant portion” of its truck fleet out of service with immediate effect, in “order to preserve the short-term financial stability of the company”. The company has around 4,300 HGVs and employs more than 8,000 staff.
- **European ferry operator P&O Ferries** has announced “a significant strategic shift to reprioritize its efforts on its freight operations and maintain the flow of goods, including medical supplies, between the United Kingdom and Europe”. The moves involve the company “furloughing” 1,100 staff on the key Dover-Calais route as it suspends its passenger business – which has seen a huge drop in demand due to the Covid-19 pandemic – and focusing all of its efforts on maintaining the flow of freight to and from the UK
- **EU** - Despite the issuance of guidelines for border controls between member states, which include the implementation of “Green Lanes”, many logistics operators are still encountering significant delays at the EU’s internal borders, which is disrupting the delivery of goods, and the integrated supply chains, that are urgently needed as the European continent fights the current Coronavirus outbreak. Operators have faced and are **still facing delays of up to 14 hours** at the EU’s internal borders. Currently, **crossing the border should take no more than 15 minutes**, as specified in the EU’s guidelines. “Driver quarantines and border checks even within the EU are threatening European supply chains just when their efficient operation is most needed”, says the IRU.

- **P&O Ferries has announced the doubling of its rail capacity at Rotterdam Europoort with the launch of a second line into its terminal at the continental Europe hub.** The 650-metre long track will complement P&O's existing rail line and means that the integrated ferry and logistics company can handle up to four trains of either 36 trailers or 42 45-foot containers a day, comprising eight services to and from locations across Europe. P&O Ferries carries out 27,000 sailings a year on eight major routes between **Britain, France, Northern Ireland, the Republic of Ireland, Holland and Belgium.**

**EU** – issues guidelines to all member states on “green lanes”. Four objectives to make real progress on EU roads:

- Crossing the border to take a maximum of 15 minutes
- Green lanes must be open to vehicles carrying any type of goods
- Governments must suspend restrictions
- Less paperwork for transport workers
- Sixfold have a **free application** that maps out **European borders with live information on crossing times** <https://covid-19.sixfold.com/>
- The border crossing linking **Bahrain and Saudi Arabia** has been closed by the Bahraini authorities as of **25<sup>th</sup> March**. The anticipated reopening date is unknown at this time; however, cargo is still moving across the causeway and this goes to all borders with Saudi including airport.

## Other

- **German Bavaria Borders to Austria** – filtering system in place to separate cars for checks with goods vehicles being waved through, smaller delivery vehicles are being checked for passengers.
- **German Rhineland-Palatinate and Saarland border into France** – experiencing considerable waiting times, mainly due to the lack of infrastructure
- **German Baden-Wuerttemberg into France** – paper checks are normally conducted; however, the additional controls are having a massive impact on traffic flows with reported long delays of up to 3 hours.
- **Austria Brenner into Italy** – backlog of around 80 kilometers of traffic passing into Austria
- **Poland - Czech Republic** borders becoming completely blocked as checks are conducted
- **France – all internal and external borders** have controls in place that began March 17 to prevent entry to non-resident travelers, this includes all Schengen borders.
- Generally, as infrastructure is reintroduced, countries have been instructed to implement filtering systems to avoid delays with international freight.
- EU leaders plan to close external borders for 30 days to prevent spread of virus but establish fast- track lanes at their countries' frontiers to keep goods moving
- **Finland** - Border restrictions imposed. Passenger train service with Russia set to end. Goods and cargo transports will continue across all borders.

## Non-Schengen Area

- **Moldova** has closed **Chisinau Airport** and land borders with **Romania and Ukraine**
- **Austria** - Austrian chancellor Sebastian Kurz announced plans to **limit movement nationwide**. He said people should go out “only alone or with the people who live in their apartment.” Poland and Lithuania are also shutting their borders